

利用規則

高梁国際ホテルではお客様に安全かつ快適にお過ごしいただくため、宿泊約款10条に基づいて、次の通り利用規則を定めておりますので、皆様のご協力をお願い申し上げます。もし遵守いただけない場合には、やむを得ず、宿泊約款第7条第1項により客室及び当ホテル内の諸設備のご利用をお断り申し上げます。また、お客様のご協力が得られなかった結果生じた事故等については当ホテルでは責任を負いかねます。尚、その事故等によって当ホテル又は第三者が損害を被った場合は宿泊約款第18条により、お客様にその損害を賠償していただきます。

安全と保安上お守りいただきたい事項

1. お部屋への、暖房用器具、炊事用等の調理器具、およびアイロン等の持ち込みはご遠慮ください。但し、当ホテルがお客様に貸し出した物は除きます。
2. ベッドの中での喫煙はご遠慮ください。
3. その他火災の原因になるような行為をなさらないでください。
4. 避難経路図は、各客室のドア内側に表示しております。非常口の位置、避難経路をご確認ください。
5. ご滞在中、お部屋から出られる時には施錠をご確認ください。(当ホテルは自動施錠になっております。)
6. ご滞在中、特にご就寝の時は内鍵(ドアラッチ)をおかけください。来客があった場合には不用意に開扉なさらず、ドアラッチをかけたまま開扉するか、のぞき窓でご確認ください。万一、不審者と思われる場合にはフロントデスク(ダイヤル9)までご連絡ください。
7. 訪問客との面会は1階ロビーをご利用ください。
8. 宿泊登録者以外のご宿泊及び客室と客室階へのお立入りは固くお断りいたします。

貴重品・お預かり品のお取扱いについて

1. ご滞在中の現金・貴重品の保管にはフロントデスクの貸金庫をご利用いただくようお願いいたします。
2. 当ホテル内で現金または貴重品の紛失・破損・盗難に遭われましたら、当ホテルの責任に帰すべき事由による場合は、その損害の賠償はいたしかねますのでご了承ください。

お支払いについて

1. 料金は、通貨または当ホテルが認めた旅行小切手・宿泊券・クレジットカードによりお支払いいただきます。ただし、ご滞在中当ホテルから勘定書の提示がございましたら、その都度ご清算をお願いいたします。
2. 予定の宿泊日数を変更なさる場合は、あらかじめフロント係員にご連絡ください。延長の場合はそれまでのお支払いをお願いいたします。
3. ホテル内のレストラン等をご署名によってご利用される場合は、宿泊カードをご提示ください。
4. 場合によりご到着時にお預かり金を申し受ける場合がございますのでご了承ください。
5. 旅行小切手以外の小切手でのお支払い及び両替には応じかねますので、ご了承ください。

おやめいただきたい行為

1. ホテル内に他のお客様の迷惑になるようなものをお持ち込みにならないでください。
 - A) 犬・猫・小鳥等の動物、ペット類全般(ただし、補助犬は除く)
 - B) 発火または引火しやすい火薬や揮発油類および危険性のある製品
 - C) 悪臭及び強い臭いを発する物
 - D) 許可証のない銃砲、刀剣類
 - E) 常識的な量を超えるお荷物及び物品
 - F) その他法令で所持を禁じられている物
2. ホテル内で大声、放歌、テレビ等での音量を上げる事によって他のゲストに迷惑を及ぼす事はお止めください。
3. ホテル内で賭博や風紀、治安を乱すような行為、他のお客様に迷惑となったり不快感を与えるような行為はおやめください。
4. 当ホテルに許可なくお部屋を宿泊以外の目的にご使用なさらぬでください。
5. ホテル内で許可なく広告、宣伝物を配布したり物品の販売をなさらないでください。
6. ホテル内で施設、備品を所定の場所・用途以外で使用したり、現状を著しく損なうようなご利用はなさらないでください。
7. ホテル内で撮影された写真等を許可なく営業上の目的で公になさることはおやめください。法的措置の対象になることがあります。
8. 廊下やロビーに所持品を放置することはおやめください。
9. パジャマ・スリッパで廊下・ロビー・レストラン等お部屋以外の施設にお出かけにならないでください。
10. 緊急事態あるいはやむを得ない事情が発生しない限り、非常階段・屋上・塔屋・機械室等、お客様用以外の施設には立ち入らないでください。
11. 未成年者だけのご宿泊は、保護者の許可がない限りお断りいたします。
12. ホテル外からの飲食物の出前をおとりになることはおやめください。

その他ご注意いただきたい事項

1. 不可抗力以外の事由により建造物・家具・備品・その他の物品を損傷・汚染または紛失された場合には、相当額を弁償していただくことがあります。
2. お部屋から電話をご利用の際は施設利用料が加算されますのでご了承ください。
3. 飲酒運転は法律で固く禁じられております。飲酒後の当ホテルの駐車場からの出庫はお断りさせていただきます。

Terms and Conditions for Accommodation Contracts

FOR ACCOMMODATION CONTRACTS RULES AND REGULATIONS

Every guest is requested to observe and comply with the following regulations established by Takahashi International Hotel ("The Hotel") to maintain the quality of The Hotel and to ensure that hotel guests have a pleasant and safe stay in accordance with Article 10 of the Terms and Conditions for Accommodation Contracts. If a guest does not comply with the Rules and Regulations, The Hotel may choose not to permit further use by the guests of the guest's hotel room and other hotel facilities pursuant to Section 1 of Article 7 of said Terms and Conditions. The Hotel will not be liable to any guest or other persons for any damage caused by his/her failure to comply with the Hotel Rules and Regulations. In addition, and in accordance with Article 18, damage or injury caused by guests to The Hotel or other guests staying at The Hotel will require third party compensation to be paid by the guest responsible for the damage and/or injury to The Hotel or other guests staying at The Hotel.

Hotel Matters of Guest Safety and Security

1. Please do not bring any kind of heaters, cooking utensils or irons into the hotel room. Hotel equipment lent to the guest or otherwise is the only exception.
2. You are requested to refrain entirely from smoking in bed.
3. Please do not engage in any activity that can result in fire.
4. To ensure a speedy and safe evacuation in the event of fire or natural calamity, you are requested to refer to the instructions posted on the inside of your room door to acquaint yourself with the location of the "Emergency Exit" closest to your room.
5. Please ensure your room door is locked upon exiting (This hotel has an automatic lock system).
6. Upon entering your room, please verify that the safety lock is set and that the door latch is in place. In the event someone seeks entry, it is strongly recommended that before opening the door you look through the peephole set into the door to ensure that the visitor is someone known to you or else is someone who can properly be identified. Please notify the Front Desk (Dial 9) in the event of any unusual occurrences or if any person seeking entry cannot be properly identified.
7. Please use the second floor lobby for meeting with visitors.
8. Visitors who are unregistered guests will be refused entry to guest rooms and guest room floors.

Personal Possessions and Valuables

1. During your stay, to prevent the loss of your valuables, we strongly recommended that they are placed in the safety deposit boxes that are available at the "Front Desk".
2. Please be aware that The Hotel is not liable for damages or compensation to guests in the case of loss, damage or theft of valuables and/or cash except under circumstances where The Hotel acknowledges responsibility.

Payment for Service

1. Payment of all hotel services may be in cash, credit card, traveler's checks, and coupons accepted by The Hotel. However, when bills are presented for payment they must be settled immediately.
2. If you would like to change the length of your stay, please contact the reception desk beforehand. Guests requesting to extend their stay are expected to pay the entire amount for the original length of stay.
3. You are requested to show your "Guest Identification Card" to hotel personnel when signing for services offered by the restaurant or when requesting the use of special hotel facilities.
4. The Hotel reserves the right to request a deposit upon checking-in.
5. With the exception of "Travelers Checks", no checks (including personal check) will be accepted for payment or changed into currency.

Request for Guest's Cooperation

1. Please do not bring onto the premises of The Hotel any of the following:
 - A) Animals (with the exception of Guide Dogs) or birds or any kind of pets.
 - B) Gunpowder, oils or other explosives or inflammables.
 - C) Objects emitting a strong or foul odor.
 - D) Illegally owned guns or swords.
 - E) Objects of an unusually large size or in unusually large quantities.
 - F) Any substance or article whose possession and/or use is prohibited by Japanese law.
2. To avoid disturbing other guests, you are requested to avoid making loud noises, singing loudly or having your TV at an excessive volume.
3. Gambling or other acts which are contrary to good morals or which cause an annoyance are strictly prohibited.
4. Without The Hotel's prior permission, guests may not use the rooms for any other activity aside from uses intended by The Hotel.
5. The distribution or display of advertisements and sale of goods on The Hotel's premises is prohibited without prior authorization from The Hotel.
6. Please refrain from using equipment and fixtures for other uses than those intended. Please do not remove or alter any equipment or fixtures of The Hotel.
7. Guests are reminded that unauthorized publication of photographs taken on the premises of The Hotel for business purposes is prohibited. Parties failing to adhere to this regulation may be subject to legal action.
8. Please do not place any personal or hotel belongings in the lobby or passageways of The Hotel.
9. It is against hotel policy to go out of your room dressed in pajamas or wearing slippers. This includes passageways, the lobby, or restaurants.
10. Except in emergency situations, please refrain from : using the emergency staircases, going up to the roof, entering areas where there is machinery, entering areas where The Hotel's property is stored or any other areas where guests and visitors are not permitted.
11. Except with the specific consent of either their parents or guardians, minors are not permitted to stay at this hotel unaccompanied.
12. The ordering of meals and drinks which must be delivered from outside of The Hotel is not permitted.

Additional Information Guests Should Be Aware of

1. The guests will be charged, to the equivalent value, when the building, furniture, equipment, and/or other articles belonging to The Hotel are damaged, lost or contaminated by reasons other than inevitability.
2. Please note that a service surcharge is added to all outside telephone calls made from your room.
3. Drunken driving is strictly prohibited by the law. The Hotel will not permit intoxicated persons from driving from the affiliated parking lots of The Hotel after drinking.